Terms and Conditions

**TERMS OF SERVICE, AS OF, APRIL 14, 2022:

OVERVIEW**
This website is operated by Lana Nia’s Natural Shea Butter L.L.C. Throughout the site, the terms “we”, “us” and “our” refer to Lana Nia’s Natural Shea Butter L.L.C. Lana Nia’s Natural Shea Butter L.L.C offers this website, including all information, tools and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

By visiting our site and/ or purchasing something from us, you engage in our “Service” and agree to be bound by the following terms and conditions (“Terms of Service”, “Terms”), including those additional terms and conditions and policies referenced herein and/or available by hyperlink. These Terms of Service apply to all users of the site, including without limitation users who are browsers, vendors, customers, merchants, and/ or contributors of content.

Please read these Terms of Service carefully before accessing or using our website. By accessing or using any part of the site, you agree to be bound by these Terms of Service. If you do not agree to all the terms and conditions of this agreement, then you may not access the website or use any services. If these Terms of Service are considered an offer, acceptance is expressly limited to these Terms of Service.

Any new features or tools which are added to the current store shall also be subject to the Terms of Service. You can review the most current version of the Terms of Service at any time on this page. We reserve the right to update, change or replace any part of these Terms of Service by posting updates and/or changes to our website. It is your responsibility to check this page periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

Our store is hosted on Shopify Inc. They provide us with the online e-commerce platform that allows us to sell our products and services to you.

**ONLINE STORE TERMS**

By agreeing to these Terms of Service, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.
You may not use our products for any illegal or unauthorized purpose nor may you, in the use of the Service, violate any laws in your jurisdiction (including but not limited to copyright laws).
You must not transmit any worms or viruses or any code of a destructive nature.
A breach or violation of any of the Terms will result in an immediate termination of your Services.

**GENERAL CONDITIONS**

We reserve the right to refuse service to anyone for any reason at any time.
You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.
You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service or any contact on the website through which the service is provided, without express written permission by us.
The headings used in this agreement are included for convenience only and will not limit or otherwise affect these Terms.

**ACCURACY, COMPLETENESS AND TIMELINESS OF INFORMATION**

We are not responsible if information made available on this site is not accurate, complete or current. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete or timelier sources of information. Any reliance on the material on this site is at your own risk.
This site may contain certain historical information. Historical information, necessarily, is not current and is provided for your reference only. We reserve the right to modify the contents of this site at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our site.

**MODIFICATIONS TO THE SERVICE AND PRICES**

Prices for our products are subject to change without notice.
We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time.
We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service.

**PRODUCTS OR SERVICES (if applicable)**

Certain products or services may be available exclusively online through the website. These products or services may have limited quantities and are subject to return or exchange only according to our Return Policy.
We have made every effort to display as accurately as possible the colors and images of our products that appear at the store. We cannot guarantee that your computer monitor's display of any color will be accurate.
We reserve the right, but are not obligated, to limit the sales of our products or Services to any person, geographic region or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products or product pricing are subject to change at any time without notice, at the sole discretion of us. We reserve the right to discontinue any product at any time. Any offer for any product or service made on this site is void where prohibited.
We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the Service will be corrected.

**ACCURACY OF BILLING AND ACCOUNT INFORMATION**

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e‑mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.

You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.

For more detail, please review our Returns Policy.

**OPTIONAL TOOLS**

We may provide you with access to third-party tools over which we neither monitor nor have any control nor input.
You acknowledge and agree that we provide access to such tools ”as is” and “as available” without any warranties, representations or conditions of any kind and without any endorsement. We shall have no liability whatsoever arising from or relating to your use of optional third-party tools.
Any use by you of optional tools offered through the site is entirely at your own risk and discretion and you should ensure that you are familiar with and approve of the terms on which tools are provided by the relevant third-party provider(s).
We may also, in the future, offer new services and/or features through the website (including, the release of new tools and resources). Such new features and/or services shall also be subject to these Terms of Service.

**THIRD-PARTY LINKS**

Certain content, products and services available via our Service may include materials from third-parties.
Third-party links on this site may direct you to third-party websites that are not affiliated with us. We are not responsible for examining or evaluating the content or accuracy and we do not warrant and will not have any liability or responsibility for any third-party materials or websites, or for any other materials, products, or services of third-parties.
We are not liable for any harm or damages related to the purchase or use of goods, services, resources, content, or any other transactions made in connection with any third-party websites. Please review carefully the third-party's policies and practices and make sure you understand them before you engage in any transaction. Complaints, claims, concerns, or questions regarding third-party products should be directed to the third-party.

**USER COMMENTS, FEEDBACK AND OTHER SUBMISSIONS**

If, at our request, you send certain specific submissions (for example contest entries) or without a request from us you send creative ideas, suggestions, proposals, plans, or other materials, whether online, by email, by postal mail, or otherwise (collectively, 'comments'), you agree that we may, at any time, without restriction, edit, copy, publish, distribute, translate and otherwise use in any medium any comments that you forward to us. We are and shall be under no obligation (1) to maintain any comments in confidence; (2) to pay compensation for any comments; or (3) to respond to any comments.
We may, but have no obligation to, monitor, edit or remove content that we determine in our sole discretion are unlawful, offensive, threatening, libelous, defamatory, pornographic, obscene or otherwise objectionable or violates any party’s intellectual property or these Terms of Service.
You agree that your comments will not violate any right of any third-party, including copyright, trademark, privacy, personality or other personal or proprietary right. You further agree that your comments will not contain libelous or otherwise unlawful, abusive or obscene material, or contain any computer virus or other malware that could in any way affect the operation of the Service or any related website. You may not use a false e‑mail address, pretend to be someone other than yourself, or otherwise mislead us or third-parties as to the origin of any comments. You are solely responsible for any comments you make and their accuracy. We take no responsibility and assume no liability for any comments posted by you or any third-party.

**PERSONAL INFORMATION**

Your submission of personal information through the store is governed by our Privacy Policy. To view our Privacy Policy, go to our site.

**ERRORS, INACCURACIES AND OMISSIONS**

Occasionally there may be information on our site or in the Service that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information in the Service or on any related website is inaccurate at any time without prior notice (including after you have submitted your order).
We undertake no obligation to update, amend or clarify information in the Service or on any related website, including without limitation, pricing information, except as required by law. No specified update or refresh date applied in the Service or on any related website, should be taken to indicate that all information in the Service or on any related website has been modified or updated.

**PROHIBITED USES**

In addition to other prohibitions as set forth in the Terms of Service, you are prohibited from using the site or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website for violating any of the prohibited uses.

**SECTION 13 - DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY**

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free.
We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable.
You agree that from time to time we may remove the service for indefinite periods of time or cancel the service at any time, without notice to you.
You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and all products and services delivered to you through the service are (except as expressly stated by us) provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.
In no case shall Lana Nia’s Natural Shea Butter L.L.C, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility. Because some states or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

**INDEMNIFICATION**

You agree to indemnify, defend and hold harmless Lana Nia’s Natural Shea Butter L.L.C and our parent, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorneys’ fees, made by any third-party due to or arising out of your breach of these Terms of Service or the documents they incorporate by reference, or your violation of any law or the rights of a third-party.

**SEVERABILITY**

In the event that any provision of these Terms of Service is determined to be unlawful, void or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms of Service, such determination shall not affect the validity and enforceability of any other remaining provisions.

**TERMINATION**

The obligations and liabilities of the parties incurred prior to the termination date shall survive the termination of this agreement for all purposes.
These Terms of Service are effective unless and until terminated by either you or us. You may terminate these Terms of Service at any time by notifying us that you no longer wish to use our Services, or when you cease using our site.
If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms of Service, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

**ENTIRE AGREEMENT**

The failure of us to exercise or enforce any right or provision of these Terms of Service shall not constitute a waiver of such right or provision. These Terms of Service and any policies or operating rules posted by us on this site or in respect to The Service constitutes the entire agreement and understanding between you and us and govern your use of the Service, superseding any prior or contemporaneous agreements, communications and proposals, whether oral or written, between you and us (including, but not limited to, any prior versions of the Terms of Service). Any ambiguities in the interpretation of these Terms of Service shall not be construed against the drafting party.

**GOVERNING LAW**

These Terms of Service and any separate agreements whereby we provide you Services shall be governed by and construed in accordance with the laws of United States.

**CHANGES TO TERMS OF SERVICE**

You can review the most current version of the Terms of Service at any time at this page.
We reserve the right, at our sole discretion, to update, change or replace any part of these Terms of Service by posting updates and changes to our website. It is your responsibility to check our website periodically for changes. Your continued use of or access to our website or the Service following the posting of any changes to these Terms of Service constitutes acceptance of those changes.

**AGE RESTRICTION:**

You may not use of engage with the Platform if you are under thirteen (13) years of age. If you use or engage with the Platform and are between the ages of thirteen (13) and eighteen (18) years of age, you must have your parent’s or legal guardian’s permission to do so. By using or engaging with the Platform, you acknowledge and agree that you are not under the age of thirteen (13) years, are between the ages of thirteen (13) and eighteen (18) and have your parent’s or legal guardian’s permission to use or engage with the Platform, or are of adult age in your jurisdiction. By using or engaging with the Platform, you also acknowledge and agree that you are permitted by your jurisdiction’s Applicable Law to use and/or engage with the Platform.

**PAYMENT TERMS**

Terms of payment are always 100% upfront. We accept all major credit cards. As soon as you place an order online your credit card will be charged. Please review your order, items and shipping information carefully. Once submitted, your order and payment will be processed and cannot be changed for any reason without canceling your order. If your order is canceled, your bank will typically hold the authorized funds from between 3 and 5 business days. Unfortunately, this is out of our control so please be sure your order information is accurate.

**ORDER PROCESSING**

Our shipping hours are Monday through Friday from 9:00 am to 3:30 pm EST. All orders MUST BE received with any necessary supporting documents and approved for fulfillment, including approval from our payment processing company to ship the order, before 3:30 pm in order to be shipped the same day. Orders placed over the weekend will be shipped first thing Monday morning unless it is a holiday. Once shipped, orders arrive within the time frame selected during order placement. PLEASE NOTE: Shipping hours end at 2:30pm on Fridays from Memorial Day until Labor Day.

**PRODUCT AVAILABILITY**

If any product is out of stock, unavailable or if we are just simply unable to fulfill your order, we will contact you immediately to find out if you are interested in receiving a substitution. If a substitution is not acceptable you may wish to terminate the sale in which case, we will refund the amount charged to your credit card.

Please note: Prices, specifications, and availability of products are subject to change without notice. Any typographical, photographic, or specification error in products or pricing is subject to correction. We will notify you of any corrections or changes and ask for your approval before we complete your order.

**EXCHANGE**

Lana Nia’s Natural Shea Butter L.L.C., at its sole discretion, may exchange products under the following conditions:

Requests must be made within 3 business days of receipt of product(s).

Customer is allowed one exchange, if eligible, per order.

Any exchange requested after 3 business days of receiving the product will not be honored.

According to the Federal law you cannot return human hair products that have been used due to hygienic reasons. Please return the item in the original and resalable condition as a necessary health precaution.

Product must be exchanged for something of equal or greater value. In order to process an exchange the product would need to be sent back at your expense. We suggest sending through a carrier that provides tracking information and delivery confirmation since we are not responsible for lost packages. Once your product has been received it will be examined thoroughly. If the product has been returned unused, in its original condition we will exchange the product for something of equal or greater value. Exchanges are limited to two exchanges per order. No refunds will be permitted, unless it is determined that Lana Nia’s Natural Shea Butter L.L.C. is the party at fault, then we shall exchange the product at no additional cost to the customer.

Any exchanges upon request of customer, he/she is responsible for reshipment costs as that is a separate service that has already been used.

Any exchange that permits a difference (less than original) customer will hold a store credit for the remaining balance owed as we do not refund ANY costs.

**NO RETURN/ REFUND POLICY**

At Lana Nia’s Shea Butter L.L.C, we maintain a very high level of quality assurance by taking every product through a vigorous process to make sure you are receiving the best quality product possible. All product orders are thoroughly inspected before shipping. It is our primary focus to make sure you are completely satisfied.

Due to the nature of our products, ALL SALES ARE FINAL unless your package is misplaced or damaged by the shipping company.

**SHIPPING DELAYS**

For your convenience it's always advisable not to wait until the last minute to place your order. If you have a deadline, be sure to order your product(s) before you used all of it. We will give you a delivery estimate when you place your order based on the information, we receive from our shipping partner UPS. We are not responsible for late shipments due to increment weather, holidays, natural disasters, or carrier delays. Please keep in mind holidays do not count as a business day and should be considered when calculating shipping times. We entrust DHL, UPS or FedEx to deliver your package on time. If your package is delayed, we will not offer a reimbursement of shipping charges. If you need additional information, please contact us at info@lnnsb.com.

**FAILED DELIVERIES/ REFUSED SHIPMENTS/ INCORRECT ADDRESS**

Incomplete or incorrect address information is the major cause of shipment delays. Check the address information on your order. Make sure you have included ALL the information (address, apt#, etc.) needed to deliver your package. Your order will be shipped via UPS to the address you provide. It is extremely important that you give us the most accurate and complete information possible. If an address correction needs to be made after your shipment has been sent you will be assessed the $10 fee UPS charges us to make the correction. NO REFUNDS WILL BE ISSUED FOR REFUSED OR ABANDONED SHIPMENTS.

If a shipment is returned to us due to a bad address you will be responsible for additional shipping charges. NO REFUNDS WILL BE ISSUED FOR REFUSED OR ABANDONED SHIPMENTS.

**INCORRECT/ MISSING ITEMS**

If you believe that part of your order is missing or incorrect, please contact Client Care immediately at info@lnnsb.com. We apologize for any inconvenience.

**LOST SHIPMENTS:**

If your tracking number shows that your package was delivered but you did not receive it, please check around your home and with neighbors who may have signed for and received your item(s). If you still cannot locate it, please contact Client Care immediately at info@lnnsb.com. We will contact UPS right away and initiate a trace for your package and have them start an investigation. We will either send you a replacement or issue a refund for your purchase.

**DAMAGED SHIPMENTS**

If you package has been delivered and your package has been damaged which resulted in loss of product(s), please keep all original packaging and contact Client Care immediately at info@lnnsb.com. We will contact UPS right away to start an investigation. We will either send you a replacement or issue a refund for your purchase.

**INTERNATIONAL SHIPMENTS**

All international customers are required to submit a signed credit card authorization form complete with supporting documents. Once you've placed your order you will be contacted by Customer Service to provide this information.

International Shipments must clear customs. The rules and requirements for customs clearance vary from country to country. It is the customer's responsibility to pay any additional taxes, fees or duties or to arrange for any permits or special paperwork that may be required. Invoices are sent with all shipments. This is the only document that will be sent with your shipment.

**POLICY CHANGES**

Lana Nia’s Natural Shea Butter LLC, reserves the right at our discretion to make changes to prices, policies and procedures. Please check this page periodically for changes.

**LIMITATION OF LIABILITY**

Lana Nia’s Natural Shea Butter L.L.C., does not accept liability beyond the remedies set forth herein, including any liability for products not being available for, or the provision of services and support. Lana Nia’s Natural Shea Butter L.L.C. will not be liable for consequential, special, indirect or punitive damages even if advised of the possibility of such damages, or for any claim by any third party except as expressly provided herein. This limitation of liability applies both to products and services. Customer agrees that for any liability related to the purchase of products, Lana Nia’s Natural Shea Butter L.L.C. is not liable or responsible for any amount of damages above the aggregate dollar amount paid by customer for the purchase of products under this agreement. Customer agrees that for any liability related to the purchase of services not bundled with products under this agreement, Lana Nia’s Natural Shea Butter L.L.C. is not liable or responsible for any amount of damages above the aggregate dollar amount paid by customer for the purchase of services under this agreement.

**COPYRIGHTS AND OTHER RIGHTS**

Lana Nia’s Natural Shea Butter L.L.C., does not accept liability beyond the remedies set forth herein, including any liability for products not being available for, or the provision of services and support. Lana Nia’s Natural Shea Butter L.L.C will not be liable for consequential, special, indirect or punitive damages even if advised of the possibility of such damages, or for any claim by any third party except as expressly provided herein. This limitation of liability applies both to products and services. Customer agrees that for any liability related to the purchase of products. Lana Nia’s Natural Shea Butter L.L.C is not liable or responsible for any amount of damages above the aggregate dollar amount paid by customer for the purchase of products under this agreement. Customer agrees that for any liability related to the purchase of services not bundled with products under this agreement. Lana Nia’s Natural Shea Butter L.L.C is not liable or responsible for any amount of damages above the aggregate dollar amount paid by customer for the purchase of services under this agreement.

Images of people or places displayed on the Lana Nia’s Natural Shea Butter L.L.C site are either the property of, or used with permission by,. Lana Nia’s Natural Shea Butter L.L.C. Use of these images by you or other third parties is prohibited unless expressly permitted in the Terms of Use or elsewhere on the Lana Nia’s Natural Shea Butter L.L.C site. Any unauthorized use of these images may violate copyright laws, trademark laws, the laws of privacy and publicity, and other applicable regulations and statutes. Any product, service, program or technology described in any document published by Lana Nia’s Natural Shea Butter L.L.C on this site may be the subject of other intellectual property rights owned by Lana Nia’s Natural Shea Butter L.L.C. Any such right that is not expressly licensed hereunder is reserved by Lana Nia’s Natural Shea Butter L.L.C.

**TRADEMARKS**

Lana Nia’s Natural Shea Butter L.L.C, does not accept liability beyond the remedies set forth herein, including any liability for products not being available for, or the provision of services and support. Lana Nia’s Natural Shea Butter L.L.C will not be liable for consequential, special, indirect or punitive damages even if advised of the possibility of such damages, or for any claim by any third party except as expressly provided herein. This limitation of liability applies both to products and services. Customer agrees that for any liability related to the purchase of products, Lana Nia’s Natural Shea Butter L.L.C is not liable or responsible for any amount of damages above the aggregate dollar amount paid by customer for the purchase of products under this agreement. Customer agrees that for any liability related to the purchase of services not bundled with products under this agreement, Lana Nia’s Natural Shea Butter L.L.C is not liable or responsible for any amount of damages above the aggregate dollar amount paid by customer for the purchase of services under this agreement.

**SUBMISSIONS**

Apart from your personal information, any communication or material you send to the Lana Nia’s Natural Shea Butter L.L.C site, electronically or otherwise, including but not limited to data, questions, comments, suggestions, or submissions is and will be treated as non-confidential and non-proprietary. Anything you send to the Lana Nia’s Natural Shea Butter L.L.C site may be used by Lana Nia’s Natural Shea Butter L.L.C for any purpose including but not limited to modification, reproduction, transmission, disclosure, publication, broadcast, and posting. By submitting material to Lana Nia’s Natural Shea Butter L.L.C, you irrevocably transfer and assign to Lana Nia’s Natural Shea Butter L.L.C, and forever waive and agree never to assert, any copyrights, "moral" rights, rights of publicity or to privacy, or other intellectual-property or proprietary rights that you may have in such material. Lana Nia’s Natural Shea Butter L.L.C is free to use, without obligation of any kind, any ideas, concepts, techniques, or know-how contained in any communication you send to the Lana Nia’s Natural Shea Butter L.L.C site for any purpose whatsoever, including but not limited to developing, manufacturing, and marketing products and services.

**PROGRAMS**

Lana Nia’s Natural Shea Butter L.L.C reserves the right to cancel or change any program without notice at any time.

Note: If you need further clarification about our Terms and Conditions or have general questions please contact Client Care via email info@lnnsb.com.

**REWARDS**

Global Policies and Membership Terms:
By joining Lana Nia’s Natural Shea Butter L.L.C Rewards, you agree to Lana Nia’s Natural Shea Butter L.L.C global terms and conditions. Program-specific policies, terms, and conditions are listed below.

Right to Terminate Program and Points:
Lana Nia’s Natural Shea Butter L.L.C reserves the right to remove any individual from Lana Nia’s Natural Shea Butter L.L.C Rewards for any reason or no reason. Lana Nia’s Natural Shea Butter L.L.C reserves the right to cancel the Lana Nia’s Natural Shea Butter L.L.C Rewards program at any time. User points may be revoked at any time. Suspicious activity, automation, or other abuse of Lana Nia’s Natural Shea Butter L.L.C Rewards by any user will result in removal from the program and removal of any points or rewards.

Combining Reward Points:
Lana Nia’s Natural Shea Butter L.L.C rewards coupons/prizes cannot be combined on a single transaction. Reward coupons may be combined with certain other Lana Nia’s Natural Shea Butter L.L.C promotions where/when specified only. Reward coupons may be combined with certain other Lana Nia’s Natural Shea Butter L.L.C. promotions and where/when specified only.

Reward Coupons:
Lana Nia’s Natural Shea Butter L.L.C reserves the right to change the terms, details, reward, and/or benefit of any unredeemed coupon or unclaimed coupon at any time. In general, reward coupons do not expire, but Lana Nia’s Natural Shea Butter L.L.C may, at its sole discretion, apply an expiration date to any code or reward at any time.

Free Shipping:
Free Shipping apply to U.S. shipments only.